CITY OF WATERBURY, CONNECTICUT

OVERDOSE RESPONSE TECHNICIAN

SALARY RANGE: $40,000 – $45,000 per year plus benefits

Purpose of Position:
The purpose of this position is to provide support to individuals who may experience an overdose related to the use of opioids. Working with the Waterbury Department of Public Health this position shall be responsible for responding to the scene of an overdose, secondary to the City of Waterbury Police and / or Fire Departments being called to the scene of an overdose. This position shall engage and support persons by providing vital linkages to care for patients who wish to navigate a path toward recovery from a substance use disorder and/or to provide harm reduction resources to prevent a subsequent overdose and/or death. This position shall also provide support resources for family or loved ones of someone who has experienced an overdose or died as a result of a suspected or confirmed overdose.

Short-term outcomes:
• Position shall seek to meet persons at various stages of readiness with solutions for harm reduction
• Position shall provide persons who experienced an overdose with a path to resources that will help the individual to avoid an additional overdose
• Position shall provide persons who experienced an overdose with multiple options to seek treatment for a substance use disorder
• Position shall seek to support caregivers and / or families with resources to help a person who has experienced an overdose

Intermediate outcomes:
• The position shall provide persons who have experienced overdose with options for treatment of a substance use disorder
• The position shall provide persons who have experienced overdose with a clear path to reduce harm to prevent a subsequent overdose or death if the individual is not treatment-ready
• The position shall provide families with strategies and options to engage in self-care and to encourage support of those persons who have experienced overdose to seek and complete treatment
Long-term outcomes anticipated for realization within 4-6 years or earlier:
- Decreased rate of emergency department (ED) visits due to opioid misuse or overdose
- Decreased drug overdose death rate, including prescription opioid and illicit opioid overdose death rates
- Decreased rate of opioid misuse and opioid use disorder
- Increased provision of evidence-based treatment for opioid use disorder

Activities:
Reporting to the Chief of Police or his / her designee, this position shall respond to the scene (or transport destination) of a person who has experienced an overdose. Upon contact, the Overdose Response Technician (ORT) shall provide the person with treatment options and other support resources for substance use disorders and/or harm reduction tools appropriate to the person’s stage of readiness for change. Examples of such resources include but are not limited to:
- information regarding face-to-face counseling and/or telephone support services
- schedules and locations of peer support & recovery meetings
- contact information to reach the ORT, should the individual choose to engage in services at a later time or date
- specific information about where and how to obtain harm reduction tools such as naloxone or fentanyl test strips

Working with police department personnel, the ORT shall provide support resources to families of persons experiencing overdose and / or death as a result of an overdose.

The ORT shall receive clinical field supervision from the Health Department Prevention Coordinator and operational supervision from the Chief of Police or his / her designee.

The Overdose Response Technician will be required to:
- Respond to scenes of overdose and / or overdose related deaths as requested by the Police and / or Fire Departments
- Complete training(s) related to the position as assigned by the Chief of Police or his / her designee
- Complete established reports as directed
- Provide data entry regarding contacts and recommendations as established by rules, regulations or procedures
Attend meetings as assigned to relay field information to responders and administration
Use communications equipment such as cellular telephones, mobile data terminals and/or two-way radio communications
Other ancillary duties as assigned

**Education & Experience:**

This position requires the following qualifications:

- Completion of a recognized training program in recovery coaching / navigation / treatment (or equivalent) to be determined by the Chief of Police and Prevention Coordinator

**Employment Requirements:**

This position requires the following:

- Must possess and maintain a valid CT Driver's License
- Must have previous experience (lived and/or clinical) with provision of services to persons with substance use disorders
- Must have familiarity with routine office equipment, and computer programs including Microsoft Outlook, Word, Excel, etc.

**Note:** This is a grant-funded position.

**Application Procedure**

If you are interested in applying for this position, please complete and submit the following documents:

1. A “Temporary Application” located on the HR home page at [www.waterburyct.org](http://www.waterburyct.org)
2. An updated resume
3. Any pertinent diplomas, transcripts, certifications and etc.
4. 3 reference letters

Submit your documents via mail by 4:50 PM on Friday, May 15, 2020 to Human Resources, Chase Building – Room 202, 236 Grand Street, Waterbury CT 06702. Applications can be dropped off in-person at the above address by appointment only. Please call (203) 574-6761 to make an appointment. You may also fax your documents to (203) 574-8087. If you have any questions you may contact HR at (203) 574-6761.