

Please be Alert - People posing as Water Department Employees

There have been recent reports of people posing as Water Department Employees in order to gain access to residents homes. Please be aware that all Water Department employees carry City of Waterbury, Bureau of Water - Photo ID's, and drive Blue, "City of Waterbury" marked trucks with municipal plates. All appointments are scheduled in advance.

In the event that someone shows up randomly at your home, please do not open the door or let them in unless you can verify their identification beforehand and/or have a previously scheduled appointment. If you are unsure, please contact the Waterbury Police Department or the Water Department at 203-574-8251.