## **HELPFUL CONTACT INFORMATION:**

DESCRIPTION OF INFORMATION	CONTACT
TRUST OFFICE For questions regarding general Trust benefits, Open Enrollment, eligibility and Trust Operations, and to request benefit /enrollment forms	Vimly Benefit Solutions PO Box 6 Mukilteo, WA 98275 (866) 265-5231 Fax: (866) 614-6577 NWFFT@vimly.com http://nwfft.simon365.com
BROWN & BROWN  Your local contact for help navigating the NWFFT plans and vendors	BROWN & BROWN (860) 667-9000 firebenefits@bbhartford.com
REGENCE BLUESHIELD  For questions regarding medical claims, to request new ID cards, or for help finding a provider	Customer Service  Hours: Monday-Friday 8:00am - 5:00pm (888) 370-6156  To find a provider and access the Regence online portal:  www.regence.com MDLIVE Telehealth (888) 725-3097
SAV-RX PRESCRIPTION SERVICES  For questions regarding pharmacy benefits, pharmacy claims, finding participating pharmacies, mail order and specialty pharmacy	Customer Service 24 hours a day, 7 days a week (800) 228-3108 For Pharmacy Benefit information: www.SavRx.com
<b>DELTA DENTAL OF WASHINGTON</b> To inquire about your dental benefits through NWFFT	Customer Service Hours: Monday-Friday 7:00am-5:00pm (800) 554-1907 cservice@deltadentalwa.com Online Service: www.deltadentalwa.com

## **HELPFUL CONTACT INFORMATION Cont.:**

DESCRIPTION OF INFORMATION	CONTACT
BRIDGEHEALTH  To inquire about your planned surgical benefits through NWFFT	(866) 249-8108 alaskacoalition@bridgehealth.com www.BridgeHealth.com Register with Company Code: AKFF2
EPIC HEARING HEALTHCARE  For questions about your hearing exam and hardware benefits	(866) 956-5400 HEAR@EPICHearing.com

The information in this Enrollment Guide is presented for illustrative purposes. The text contained in this Guide was taken from various summary plan descriptions and benefit information. While every effort was taken to accurately report your benefits, discrepancies or errors are always possible. In case of any discrepancy between this Guide and the formal plan documents, the Benefit Booklet will always prevail on issues concerning benefits available, and the Summary Plan Description shall prevail on issues concerning eligibility and enrollment. All information is confidential, pursuant to the Health Insurance Portability and Accountability Act of 1996.