

Water/Sewer Delinquent Collection Program

Delinquent Water/Sewer accounts are costly to all system users and unfair to those who pay their bills timely. The Bureau of Water has an aggressive collection program in place to reduce delinquent water and sewer rents, improve cash flow and stabilize the rates.

If you receive a delinquency notice it is your final opportunity to pay the bill, or make payment arrangements in order to avoid termination of your water service, additional costs and fees or even the collection of your tenants' rental payments.

If you happen to be a delinquent customer, you can avoid such action by simply contacting the Collection Department, 210 Municipal Road, Waterbury, CT 06708 at (203) 573-5067, (203) 573-5068 or (203) 574-8251 and making full payment or making a reasonable payment arrangement. By doing this now, you can avoid additional collection fees and eliminate a significant problem later.

Payments are accepted in cash, check or credit card (Discover, Master Card or Visa) at the Tax Collector's office, 235 Grand Street, Waterbury, between the hours of 8:55 am and 4:30 pm. Payments are also accepted online at www.waterburyct.org or by mail to P.O. Box 2379, Hartford, CT 06146-2379.

Interest (18% per annum) is assessed on all unpaid charges and is not subject to adjustment.