



## City of Waterbury Prescription Drug Plan Quick Reference Guide

When to use a participating retail pharmacy	When to use <i>Medco By Mail</i>
This is the right choice for prescription drugs you take on a short-term basis such as an antibiotic used to treat strep throat.	This is the right choice for medications you take on a regular basis such as medications used to treat high blood pressure or asthma.

**(This Plan goes with Anthem Century Preferred PPO and the POS, respectively)**

Type of drug	<i>Participating retail pharmacy</i> Co-payment for a 30-day supply	<i>Medco By Mail</i> Co-payment for a 90-day supply
<b>Generic</b>	\$10.00	\$20.00
<b>Preferred Brand</b>	\$20.00	\$40.00
<b>Nonpreferred brand</b>	\$30.00	\$60.00

*Note: Using preferred drugs helps control costs for you and your plan while still providing you with the medications you need to stay healthy.*

**(This Plan goes with the Anthem POE)**

Type of drug	<i>Participating retail pharmacy</i> Co-payment for a 30-day supply	<i>Medco By Mail</i> Co-payment for a 90-day supply
<b>Generic</b>	\$5.00	\$10.00
<b>Preferred Brand</b>	\$10.00	\$20.00
<b>Nonpreferred brand</b>	\$15.00	\$30.00

*Note: Using preferred drugs helps control costs for you and your plan while still providing you with the medications you need to stay healthy.*

### Key facts and information about your prescription drug benefit:

- Plan includes a **\$1,000.00** per individual cap on the PPO & POS Plans.
- **\$0** Co-payment for Diabetic Medications and Supplies on any plan.
- If you are in the PPO or the POS **Anthem** provides additional Pharmacy Coverage under the Health Plan. File claims over the **\$1,000** cap with Anthem. Provide Anthem with **PROOF** you have reached the **\$1,000** cap.
- Under the POE, there is no cap. **ALL COVERAGE IS THROUGH MEDCO.** Copayments as described above apply.

If at any time you have questions concerning your prescription drug plan, you can use the following resources.

- Call Medco Member Services at **1 800 711-0917**, 24 hours a day, 7 days a week (except Thanksgiving and Christmas).

**www.medco.com**

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- If you're already a plan member, visit **www.medco.com** to review benefit information, manage your Medco by Mail prescriptions online, price a medication, or locate a participating retail pharmacy. If your plan is changing or you are a new plan member, you may not be able to access your plan's specific information until it becomes effective.

## **Key facts and information about Medco by Mail**

### ■ **Generic vs. brand-name medications**

The brand name of a medication is the product name under which it is advertised and sold. Generic equivalents contain the same active ingredients and are subject to the same rigid FDA standards for quality, strength, and purity as their brand-name counterparts. Substituting Generics will save the plan and YOU money!

### ■ **Specialty Medications**

As part of your prescription drug benefit, City of Waterbury has arranged for you to have access to the enhanced services of our specialty care pharmacy, **Accredo Health Group**, for your specialty medication needs. **To get the most from your prescription drug benefit, be sure to start purchasing your specialty medications from Accredo.** Any member of your household taking specialty medications can feel confident using Accredo because of their expertise in handling medications for complex conditions. In addition, Accredo provides these high-quality services:

- Toll-free access to specially trained pharmacists 24 hours a day, 7 days a week
- Personalized counseling from our dedicated team of registered nurses and pharmacists
- Expedited, scheduled delivery of your medications at no extra charge
- Refill reminder calls
- Free supplies to administer your medication, such as needles and syringes

**It's easy to get started using Accredo. Please choose one of the following options to help ensure an uninterrupted, covered supply of the specialty medications you need:**

#### *OPTION 1 — **Call our specialty care pharmacy:***

**Step 1:** Simply call our specialty care pharmacy toll-free at **1 800 501-7260** between 8:00 a.m. and 8:00 p.m., Eastern Time, Monday through Friday.

**Step 2:** We'll contact your physician and make all the arrangements needed to help ensure a smooth transition so you can continue receiving the medications you need.

**Step 3:** We'll call you back to arrange for expedited delivery of your medications at a time that is convenient for you.

#### *OPTION 2 — **Have your doctor call:***

**Step 1:** Provide your doctor with your member ID number (shown on your prescription drug ID card) and ask him or her to call 1 800 987-4904. We'll work with your doctor to make the transition smooth for you.



To confirm the pharmacies where you can obtain the same coverage for your medications, call our specialty care pharmacy toll-free at **1 800 501-7260**.

■ **The quality of Medco By Mail medications**

You can always count on the medications you get through Medco by Mail to be of the same high quality as those you currently use.

■ **Special handling of temperature-sensitive medications**

Medco takes care to protect the potency and effectiveness of your medications.

Therefore, any medications that are sensitive to extreme heat or cold are shipped in special insulated packaging with gel packs designed to keep the contents at the correct temperature throughout the delivery process. In addition, you can arrange for these types of medications to be delivered at a time and location that's convenient for you to help keep exposure to heat or cold to a minimum.

■ **Getting started at Medco By Mail**

Ask your doctor to write a new prescription for your plan's maximum days' supply (usually 90 days) with refills up to 1 year, as appropriate. You may mail your prescriptions in the special envelope you receive with your enrollment materials or ask your doctor to call 1 888 327-9791 for instructions on how to fax them. If your order is faxed, your doctor must have your member number to complete the transaction.